

Adelphia is restructuring it's CATV packaging which is creating increases of 20 - 30% in order for subscribers to maintain the same level of service. They are using CATV subscribership to create significant decreases to cable modem service. I am a LFA, and am unable to cope with the calls and the anger. Citizens expect us to be able to something. We can't - Thank you very much. When I explain whay we can't they will call back saying that they contacted the FCC and were referred back to their local franchise authority. STOP IT - we can't do anything! You removed any/all LFA authority!!!!